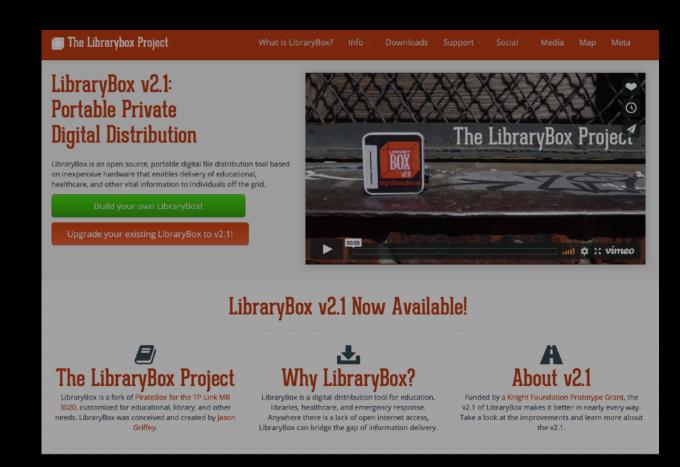
# Al Possible Futures!

or

There is No Shortage of Terrible Ideas

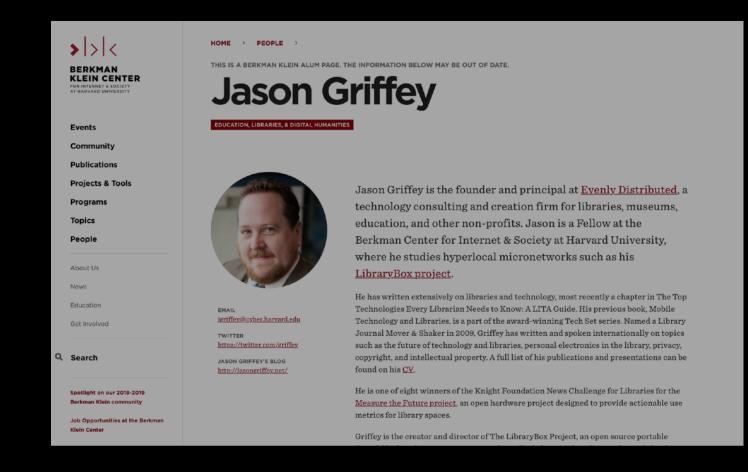
Jason Griffey
Director of Strategic Initiatives
NISO

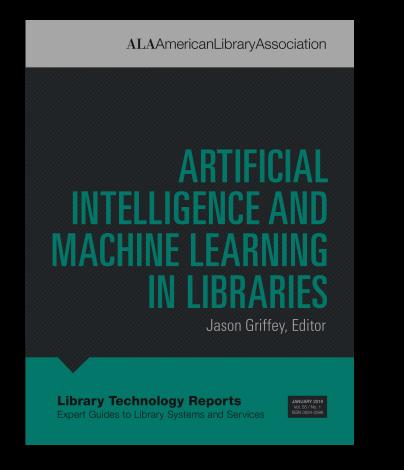






## ntroduction





#### Jason Griffey



Title: Librarian, Technologist, Founder

**Employer:** Evenly Distributed

Degree: MSLS

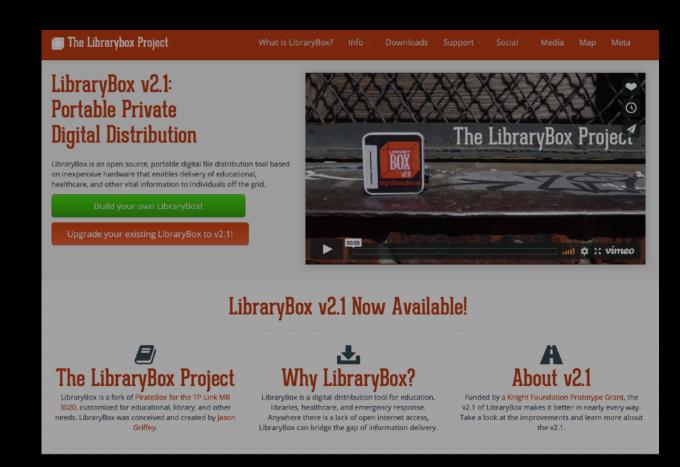
**Graduation year: 2004** 

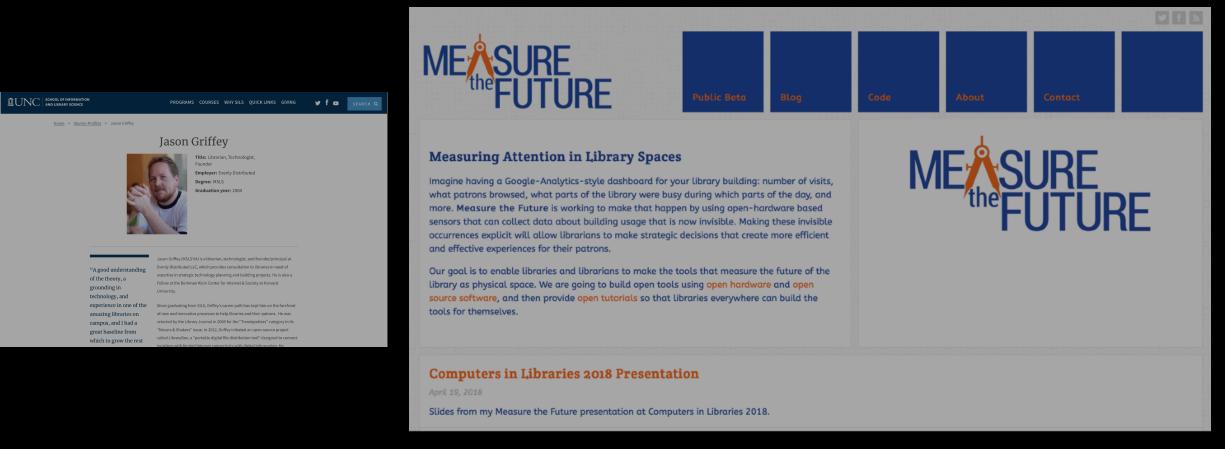
"A good understanding of the theory, a grounding in technology, and experience in one of the amazing libraries on campus, and I had a great baseline from which to grow the rest

Jason Griffey (MSLS'04) is a librarian, technologist, and founder/principal at Evenly Distributed LLC, which provides consultation to libraries in need of expertise in strategic technology planning and building projects. He is also a Fellow at the Berkman Klein Center for Internet & Society at Harvard University.

Since graduating from SILS, Griffey's career path has kept him on the forefront of new and innovative processes to help libraries and their patrons. He was selected by the Library Journal in 2009 for the "Trendspotters" category in its "Movers & Shakers" issue. In 2012, Griffey initiated an open-source project called LibraryBox, a "portable digital file distribution tool" designed to connect locations with limited Internet connectivity with digital information. He

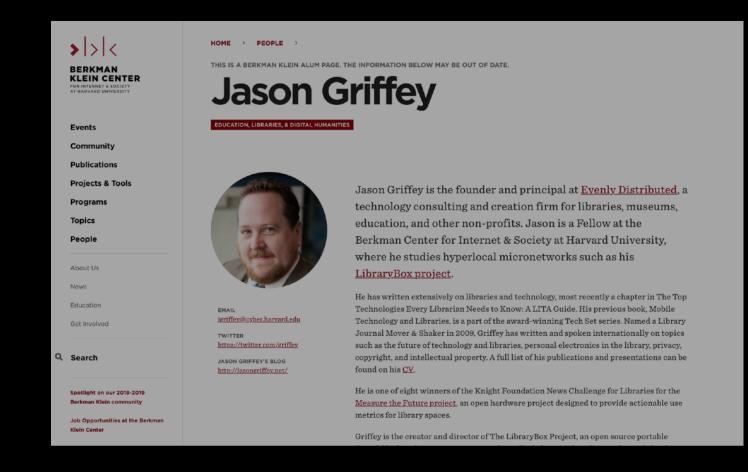
### Introduction

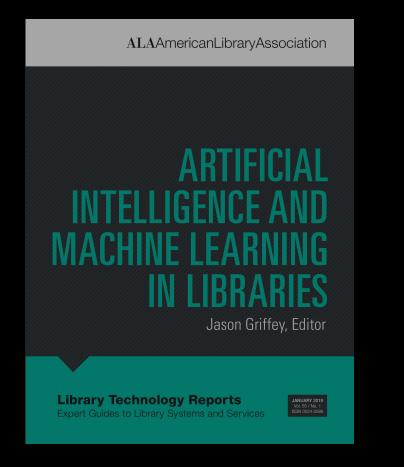






## ntroduction





#### Introduction



**Events** 

Community

**Publications** 

**Projects & Tools** 

**Programs** 

**Topics** 

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Education

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**Q** Search

Spotlight on our 2018-2019 Berkman Klein community

Job Opportunities at the Berkman Klein Center IOME > PEOPLE >

THIS IS A BERKMAN KLEIN ALUM PAGE. THE INFORMATION BELOW MAY BE OUT OF DATE.

#### Jason Griffey

EDUCATION, LIBRARIES, & DIGITAL HUMANITIES



**EMAIL** jgriffey@cyber.harvard.edu

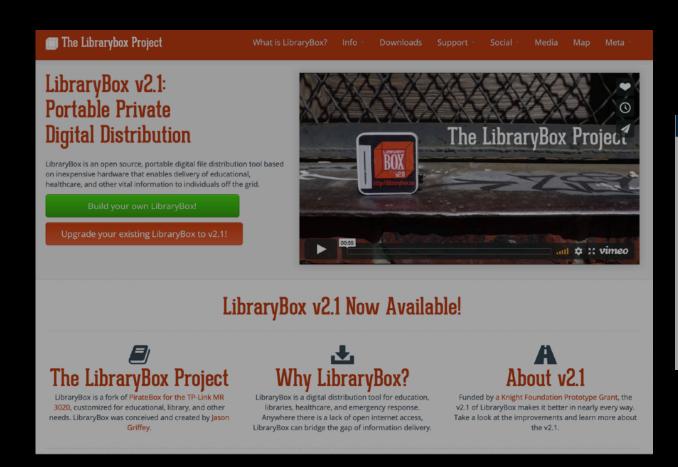
TWITTER
<a href="https://twitter.com/griffey">https://twitter.com/griffey</a>

JASON GRIFFEY'S BLOG http://jasongriffey.net/ Jason Griffey is the founder and principal at <u>Evenly Distributed</u>, a technology consulting and creation firm for libraries, museums, education, and other non-profits. Jason is a Fellow at the Berkman Center for Internet & Society at Harvard University, where he studies hyperlocal micronetworks such as his <u>LibraryBox project</u>.

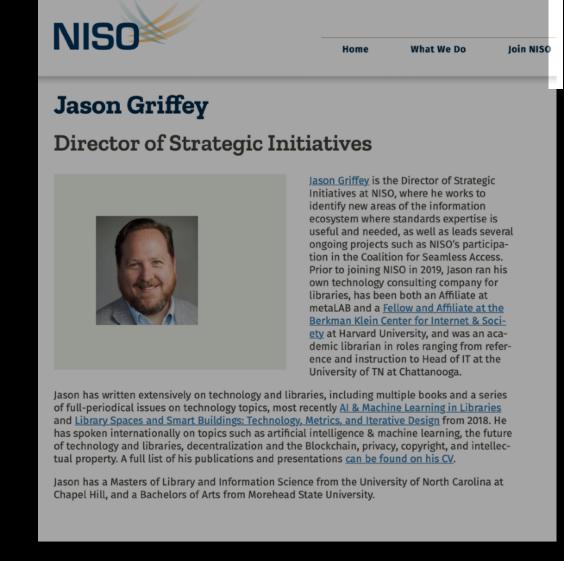
He has written extensively on libraries and technology, most recently a chapter in The Top Technologies Every Librarian Needs to Know: A LITA Guide. His previous book, Mobile Technology and Libraries, is a part of the award-winning Tech Set series. Named a Library Journal Mover & Shaker in 2009, Griffey has written and spoken internationally on topics such as the future of technology and libraries, personal electronics in the library, privacy, copyright, and intellectual property. A full list of his publications and presentations can be found on his <u>CV</u>.

He is one of eight winners of the Knight Foundation News Challenge for Libraries for the Measure the Future project, an open hardware project designed to provide actionable use metrics for library spaces.

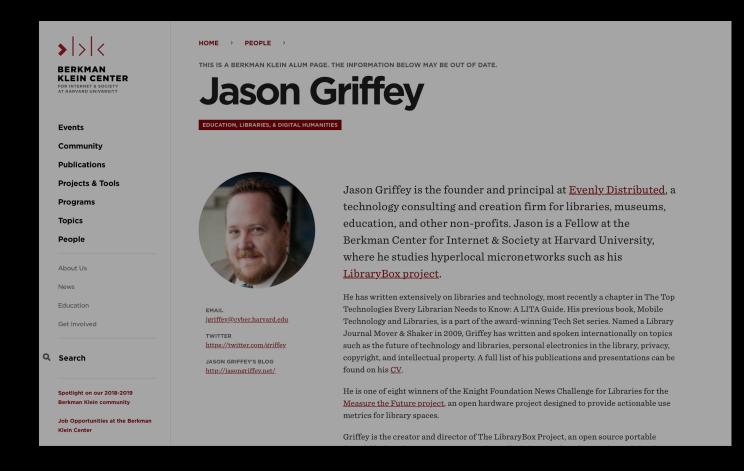
Griffey is the creator and director of The LibraryBox Project, an open source portable

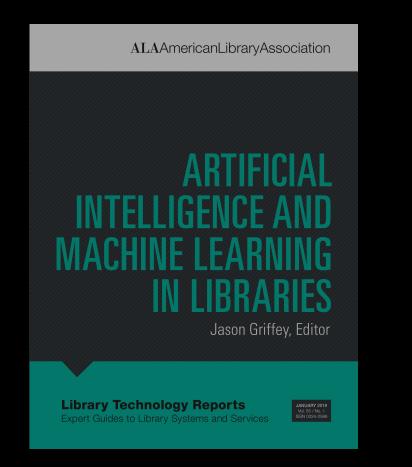






## ntroduction







NISO

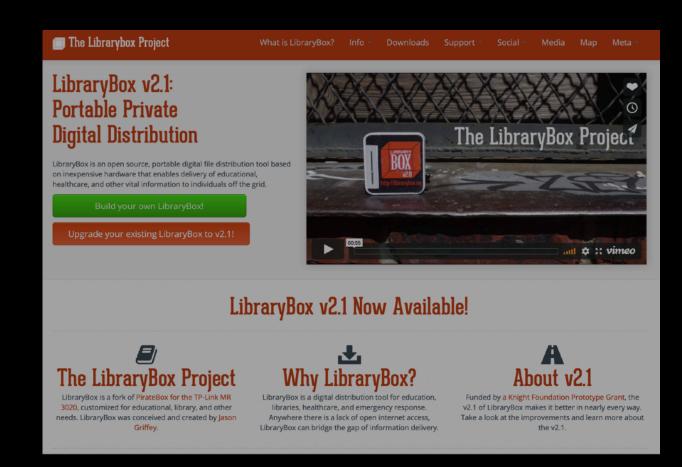
#### Director of Strategic Initiatives



<u>Jason Griffey</u> is the Director of Strategic Initiatives at NISO, where he works to identify new areas of the information ecosystem where standards expertise is useful and needed, as well as leads several ongoing projects such as NISO's participation in the Coalition for Seamless Access. Prior to joining NISO in 2019, Jason ran his own technology consulting company for libraries, has been both an Affiliate at metaLAB and a Fellow and Affiliate at the Berkman Klein Center for Internet & Society at Harvard University, and was an academic librarian in roles ranging from reference and instruction to Head of IT at the University of TN at Chattanooga.

Jason has written extensively on technology and libraries, including multiple books and a series of full-periodical issues on technology topics, most recently AI & Machine Learning in Libraries and Library Spaces and Smart Buildings: Technology, Metrics, and Iterative Design from 2018. He has spoken internationally on topics such as artificial intelligence & machine learning, the future of technology and libraries, decentralization and the Blockchain, privacy, copyright, and intellectual property. A full list of his publications and presentations can be found on his CV.

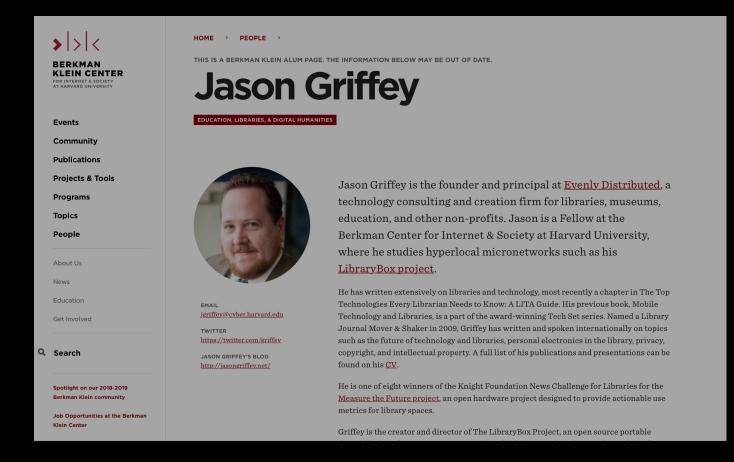
Jason has a Masters of Library and Information Science from the University of North Carolina at Chapel Hill, and a Bachelors of Arts from Morehead State University.

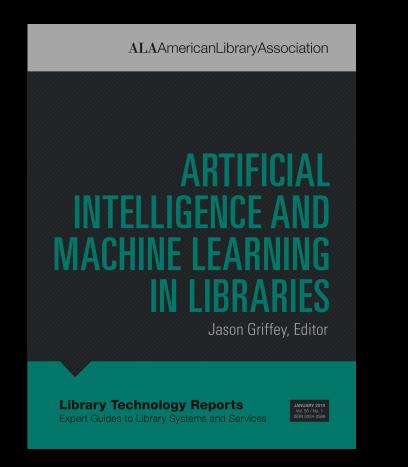






## ntroduction





#### **ALA**AmericanLibraryAssociation

# ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING IN LIBRARIES

Jason Griffey, Editor

Library Technology Reports

Expert Guides to Library Systems and Services



# Should face recognition change the way we interact with our customers?

Description of Session (not mine)

What if, for example, I can greet a person by using their last name as soon as he/she gets to the lobby because I have an iPad that immediately shows me the customers name, reservation, or even current fees?

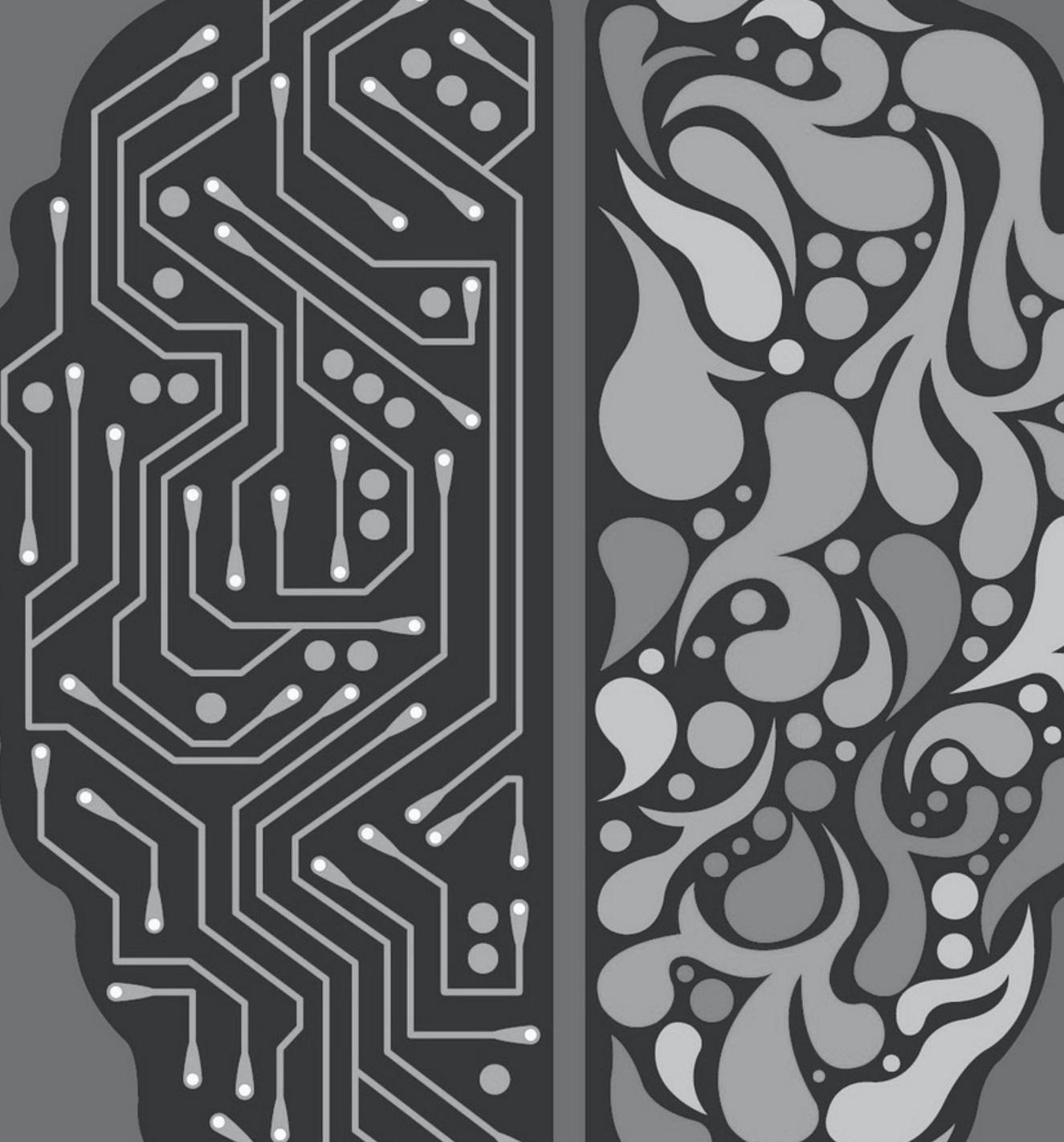
# Facial Recognition is broken and racist

# Libraries should not invest in facial recognition systems

# Libraries should not cooperate with systems or services that use facial recognition systems

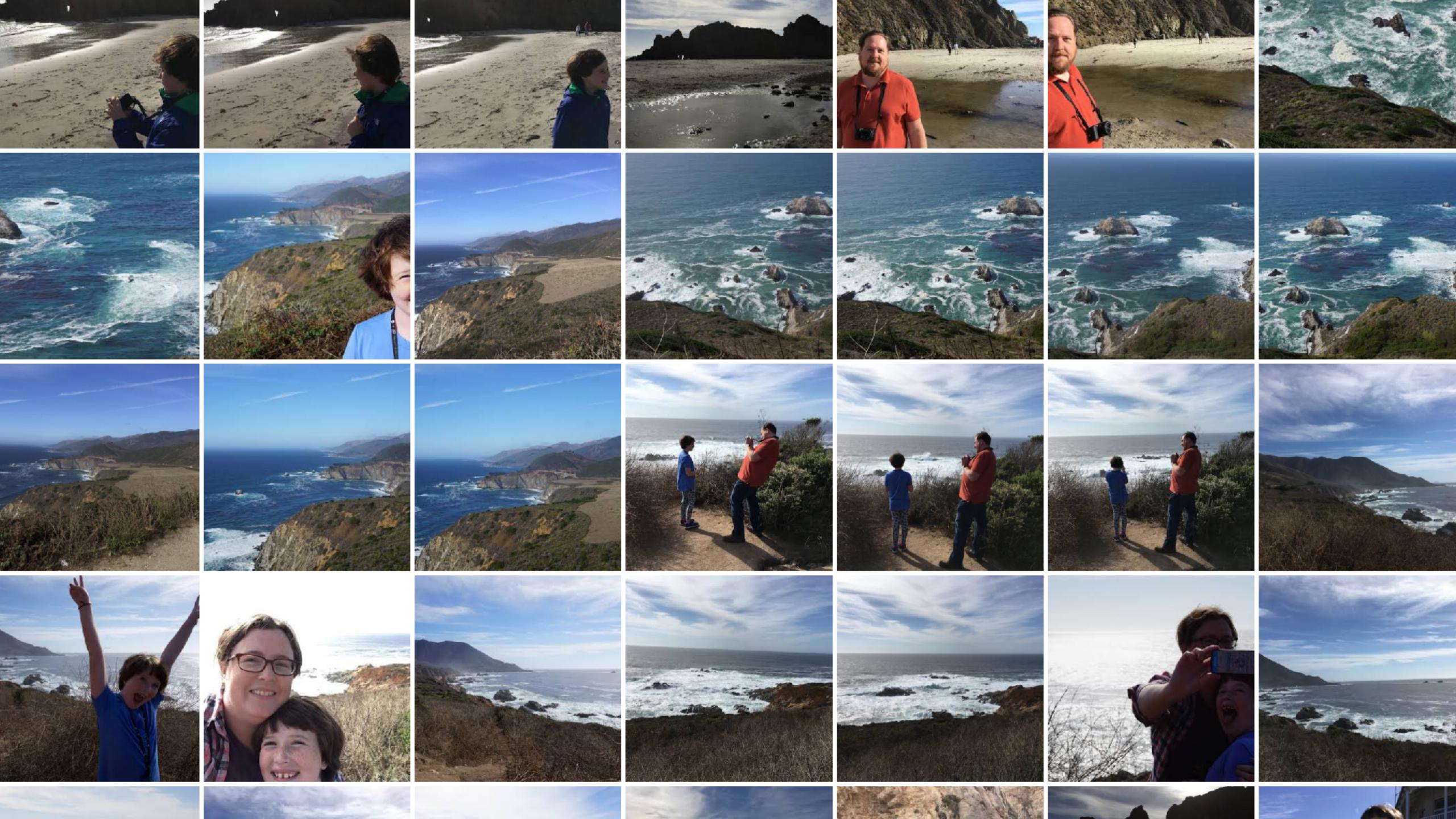
# Libraries should actively oppose facial recognition systems in their communities





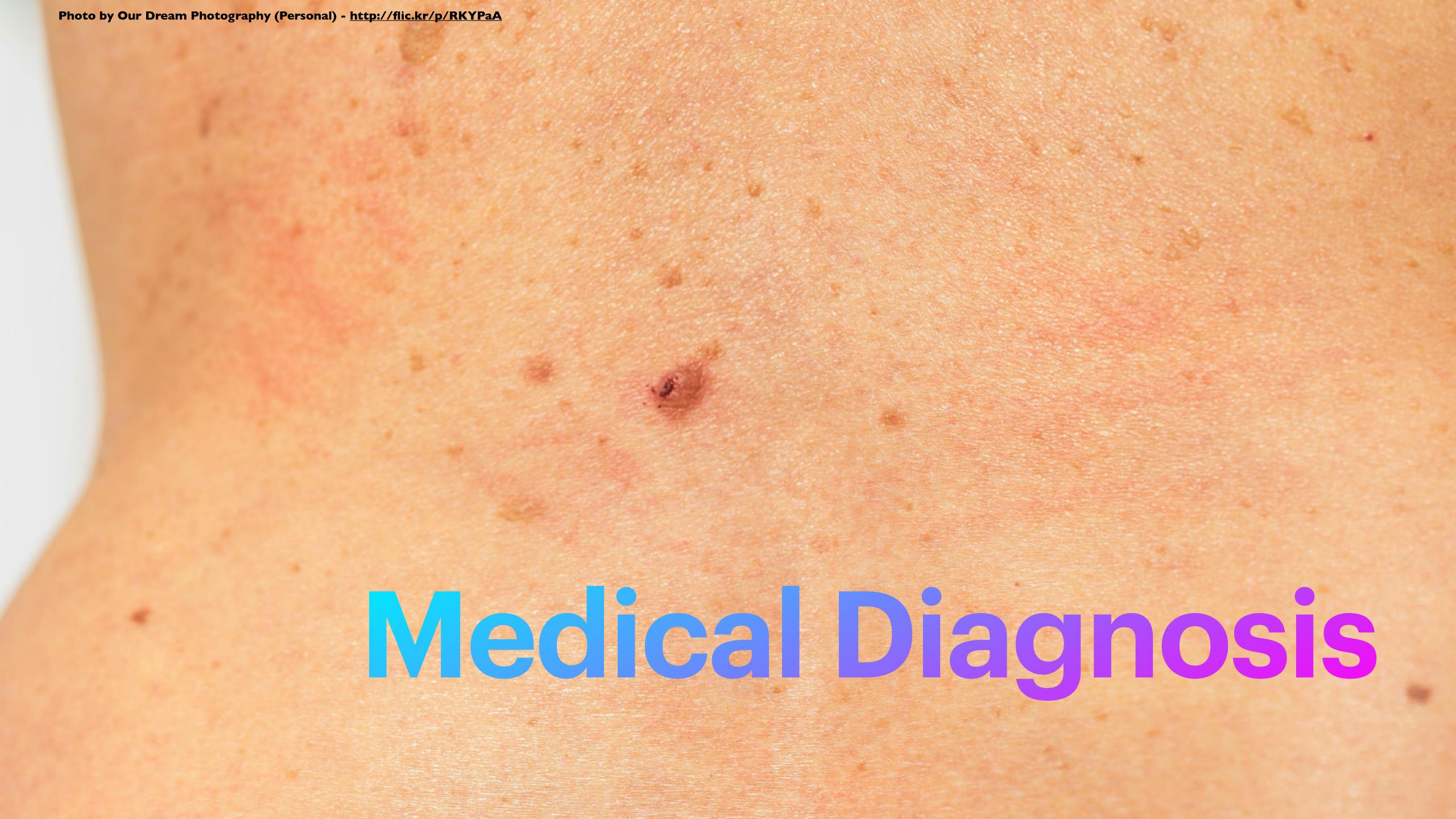








### Biometrics?



"I think that if you work as a radiologist you are like Wile E. Coyote in the cartoon. You're already over the edge of the cliff, but you haven't yet looked down. There's no ground underneath. It's just completely obvious that in five years deep learning is going to do better than radiologists. It might be ten years."

-Geoffrey Hinton, University of Toronto

#### Al detects breast cancer as well as most radiologists

March 06, 2019 | Michael Walter | Artificial Intelligence











Artificial intelligence (AI) systems can achieve a cancer detection accuracy similar to that of an average breast radiologist, according to new findings published by the Journal of the National Cancer Institute.

"Considering the increasing scarcity of radiologists in some countries, including breast screening radiologists, alternative strategies to allow continuation of current screening programs are required," wrote Alejandro Rodriguez-Ruiz, MSc, Radboud University Medical Center in the Netherlands, and colleagues. "In addition, it is of paramount importance to

## AI equal with human experts in medical diagnosis, study finds

Research suggests AI able to interpret medical images using deep learning algorithm



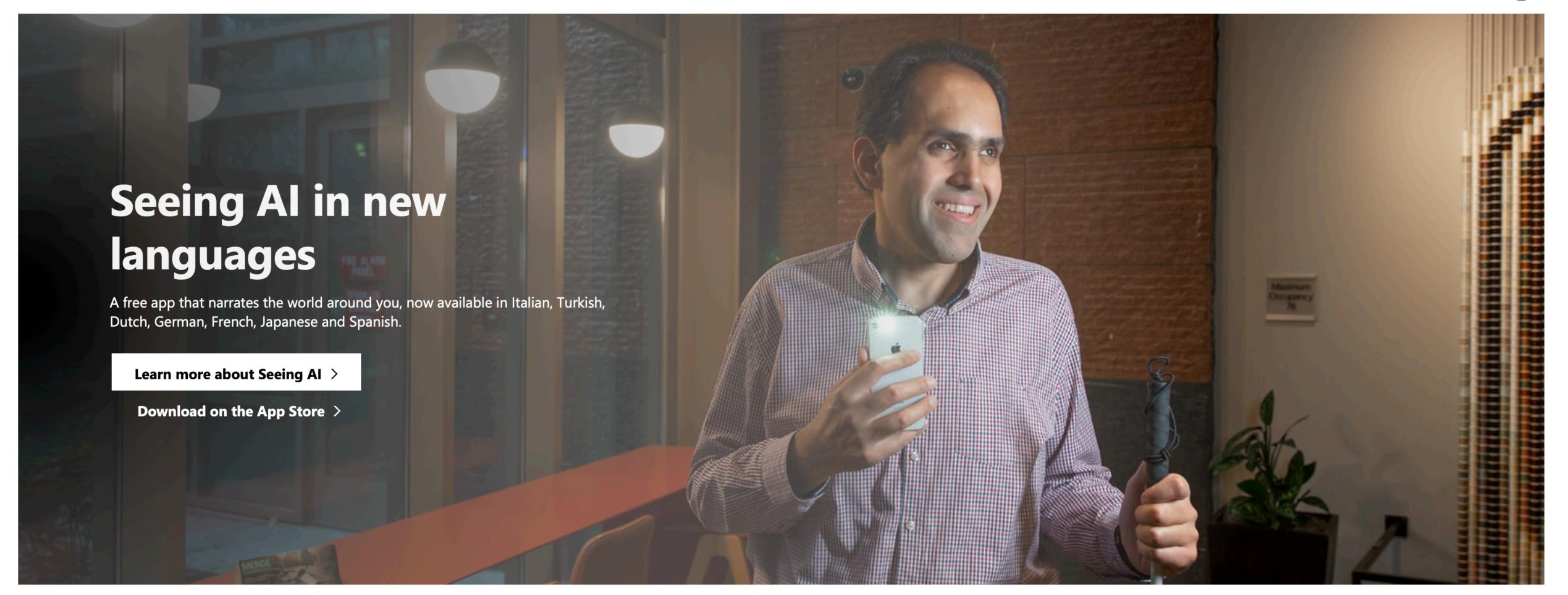
▲ Advocates for artificial intelligence being used in healthcare say it will ease strain on resources and free up time for doctor-patient interaction

Photograph: Eduard Muzhevskyi/Alamy Stock Photo

Artificial intelligence is on a par with human experts when it comes to making medical diagnoses based on images, a review has found.

The potential for artificial intelligence in healthcare has caused excitement, with advocates saying it will ease the strain on resources, <u>free up time for doctor-patient interactions</u> and even aid the development of tailored treatment. Last month the government announced <u>£250m</u> of funding for a new NHS artificial intelligence laboratory.





#### Complete multiple tasks with one app

Switch between channels to tune the description of what's in front of the camera.

#### Recommendation engine >

Given a thesis, find out which other theses are most conceptually similar.

#### Uploaded file oracle ->

Upload a .txt or .docx file and find out which (if any) theses are conceptually similar.

#### Your literature review buddy



Upload a .txt or .docx file and find out what works have been cited by conceptually similar theses.

That's right: we do your lit review for you.

Hamlet is a project by Andromeda Yelton.

Code hosted with ♥ on GitHub.

Hamlet logo by Krisztián Mátyás used under the Creative Commons Attribution License.

https://hamlet.andromedayelton.com











# Facial Recognition is broken and racist

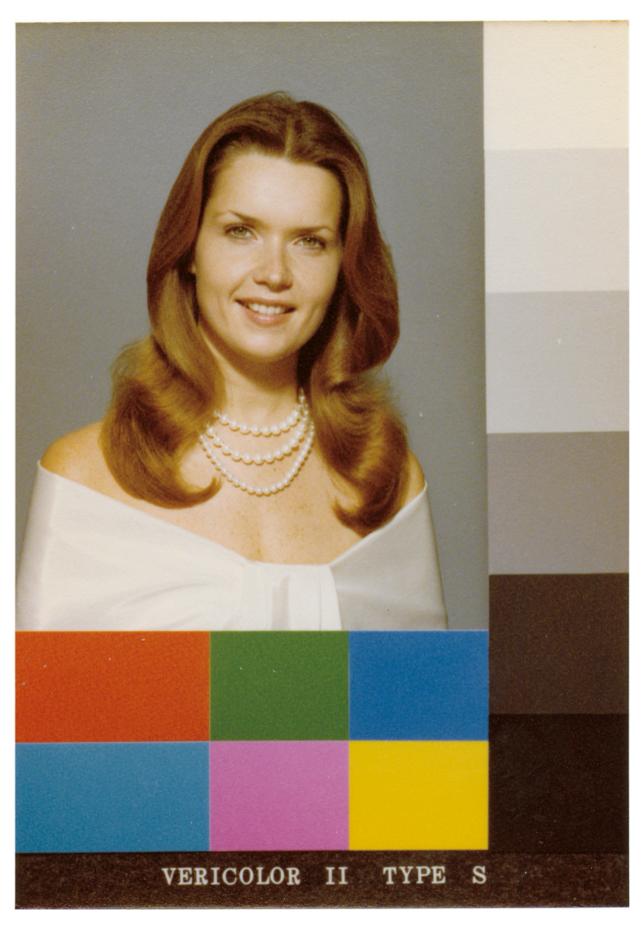
#### The New York Times

#### Lens

LENS

# The Racial Bias Built Into Photography

Sarah Lewis explores the relationship between racism and the camera.



Shirley Card, 1978. Courtesy of Hermann Zschiegner

https://www.nytimes.com/2019/04/25/ lens/sarah-lewis-racial-biasphotography.html

# Google apologises for Photos app's racist blunder

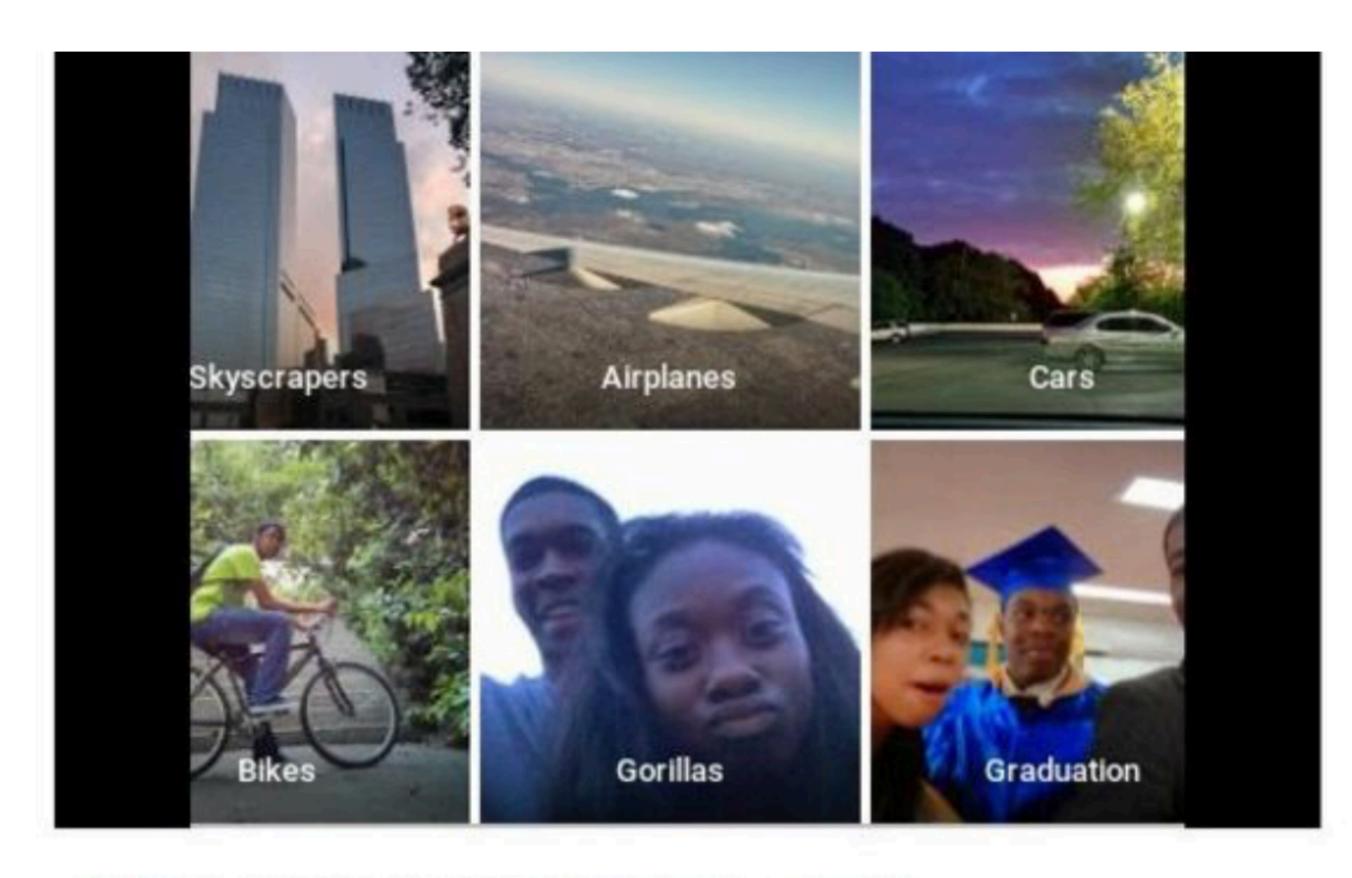














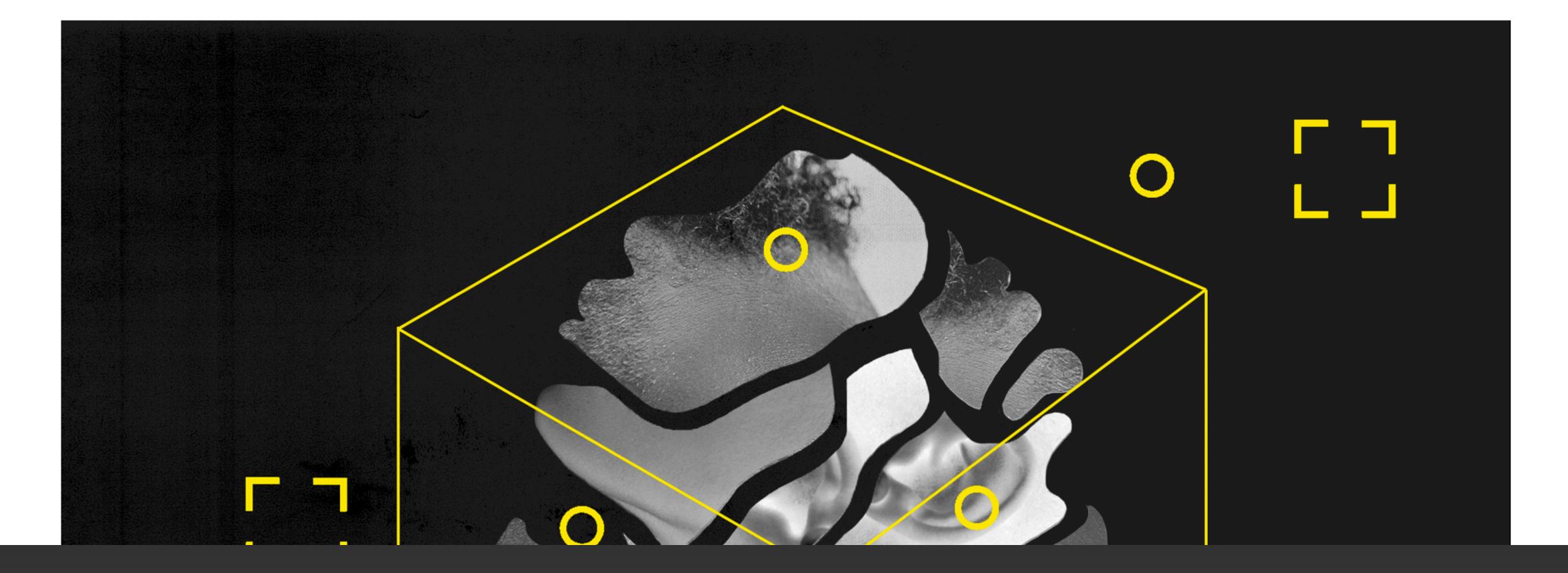
diri noir avec banan @jackyalcine - Jun 29
Google Photos, y'all
My friend's not a gorilla.

+0

WIRED

#### The Best Algorithms Struggle to Recognize Black Faces Equally

US government tests find even top-performing facial recognition systems misidentify blacks at rates five to 10 times higher than they do whites.

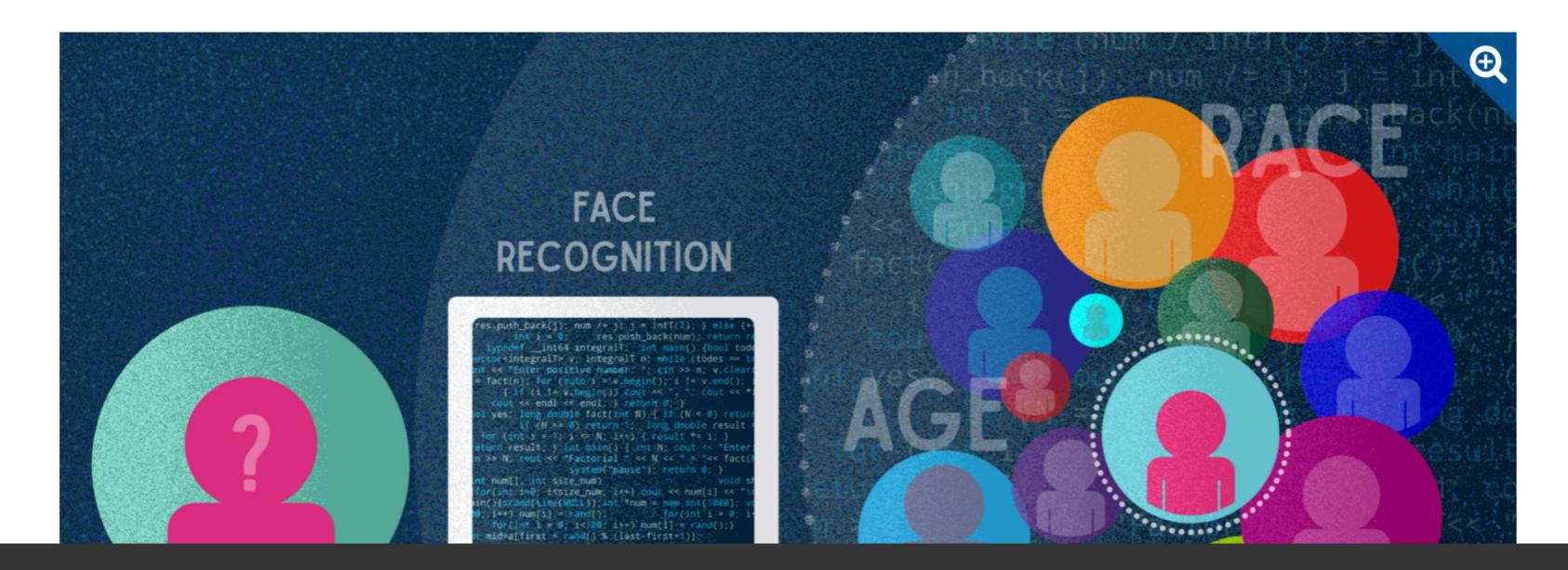




# NIST Study Evaluates Effects of Race, Age, Sex on Face Recognition Software

Demographics study on face recognition algorithms could help improve future tools.

December 19, 2019





Chad Boutin charles.boutin@nist.gov⊠ (301) 975-4261



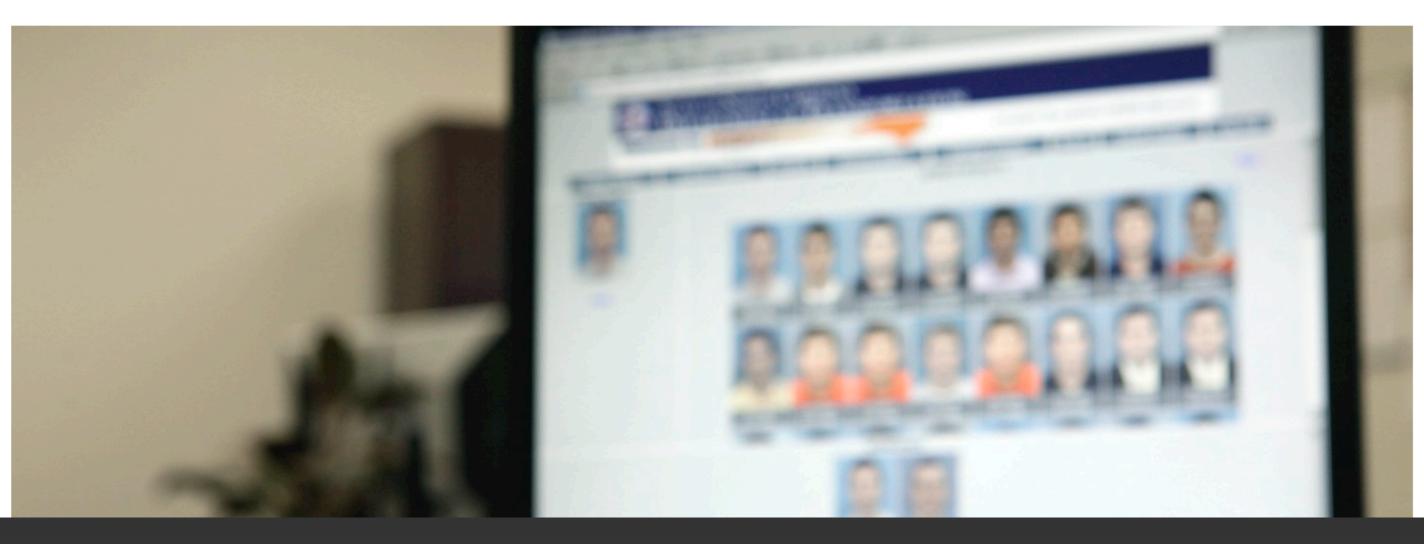
Information Technology Laboratory
Information Access Division

#### **TECHNOLOGY**

## Facial-Recognition Software Might Have a Racial Bias Problem

Depending on how algorithms are trained, they could be significantly more accurate when identifying white faces than African American ones.

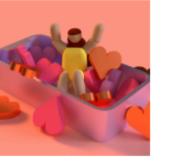
**CLARE GARVIE AND JONATHAN FRANKLE APRIL 7, 2016** 



### MORE STORIES

How Quickly Can a Girl Go Viral on TikTok?

**KAITLYN TIFFANY** 



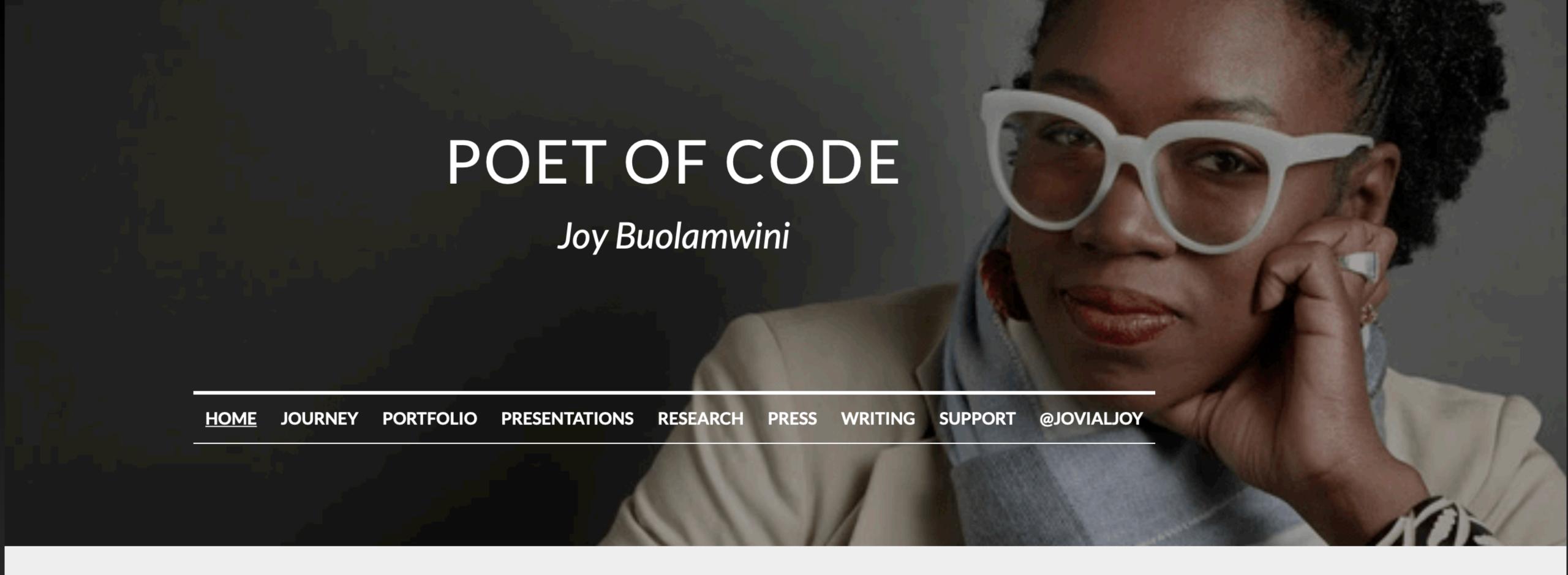
Why Everything Is Sold Out

AMANDA MULL



https://www.theatlantic.com/technology/archive/2016/04/the-underlying-bias-of-facial-recognition-systems/476991/

# Two People of Note



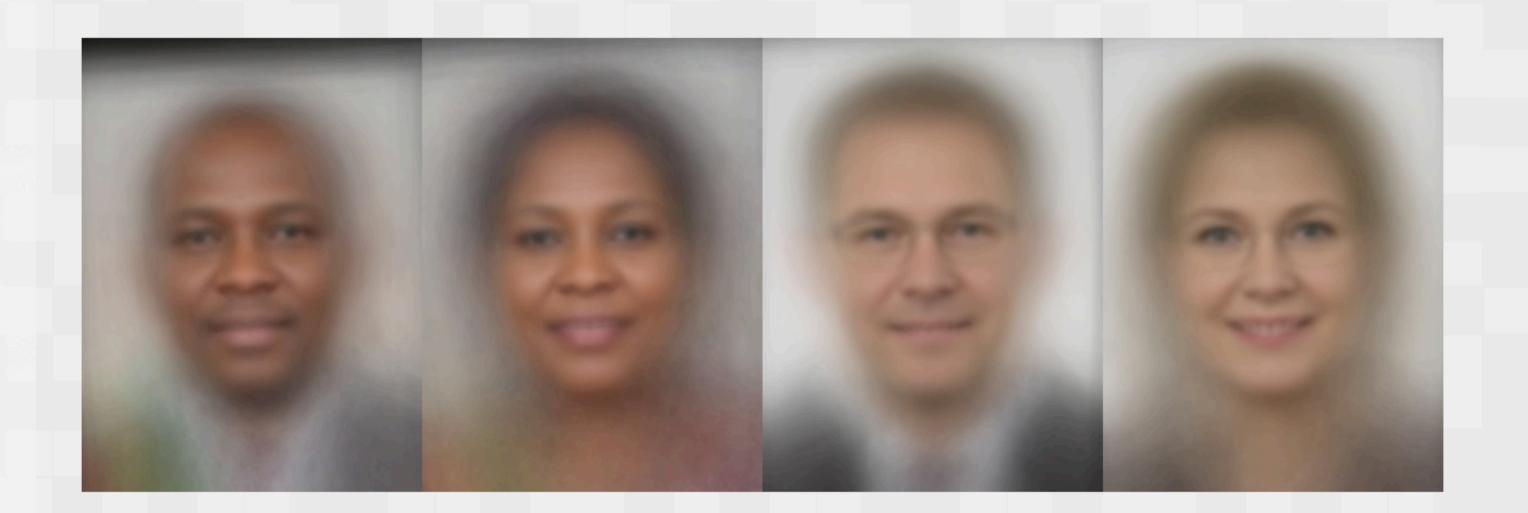
Join the ongoing movement for algorithmic justice and help me create content to support the fight against the Coded Gaze

https://www.poetofcode.com

### **Gender Shades**

The Gender Shades project evaluates the accuracy of AI powered gender classification products.

This evaluation focuses on gender classification as a motivating example to show the need for increased transparency in the performance of any AI products and services that focused on human subjects. Bias in this context is defined as having practical differences in gender classification error rates between groups.



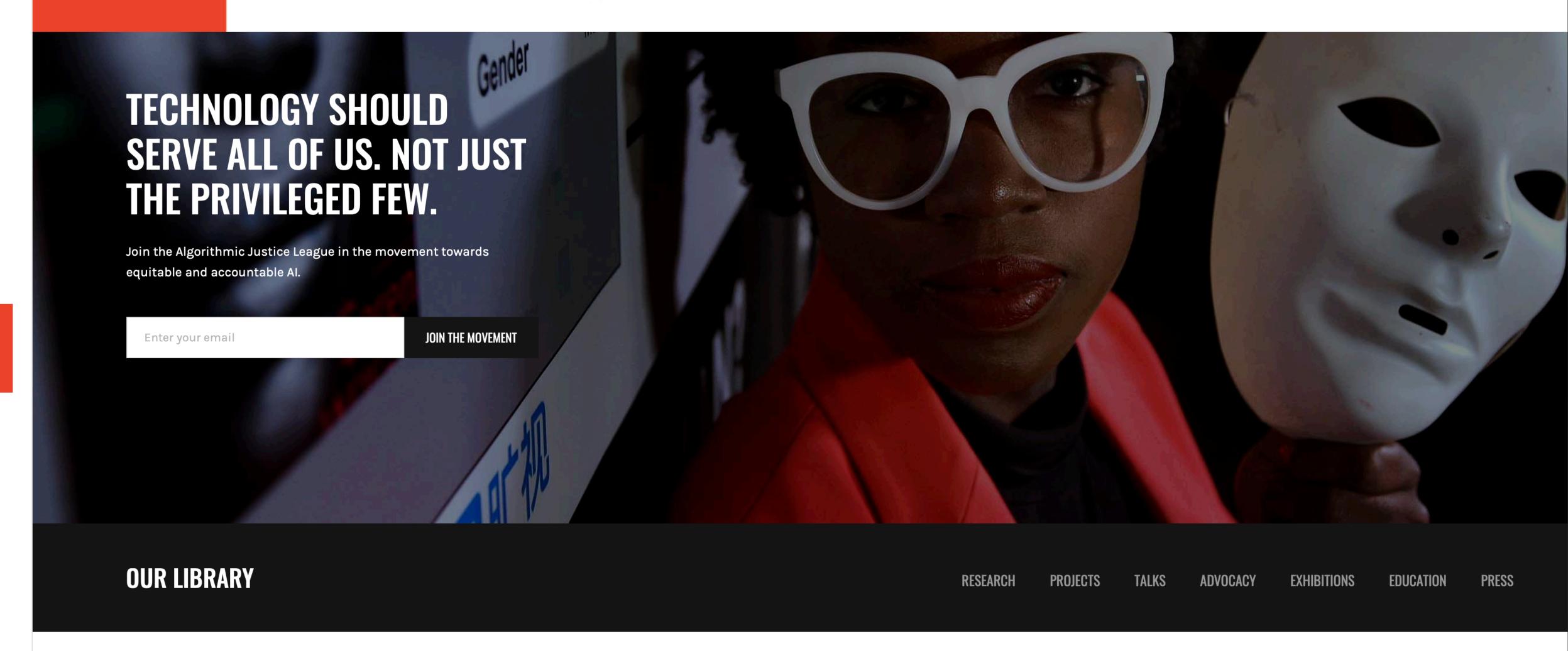
## Gender Shades





## DONATE

## RACIAL JUSTICE REQUIRES ALGORITHMIC JUSTICE. SUPPORT THE MOVEMENT.





## KADE CROCKFORD











#### TITLE/POSITION

Director, Technology for Liberty Program

#### **DEPARTMENT**

Public Advocacy

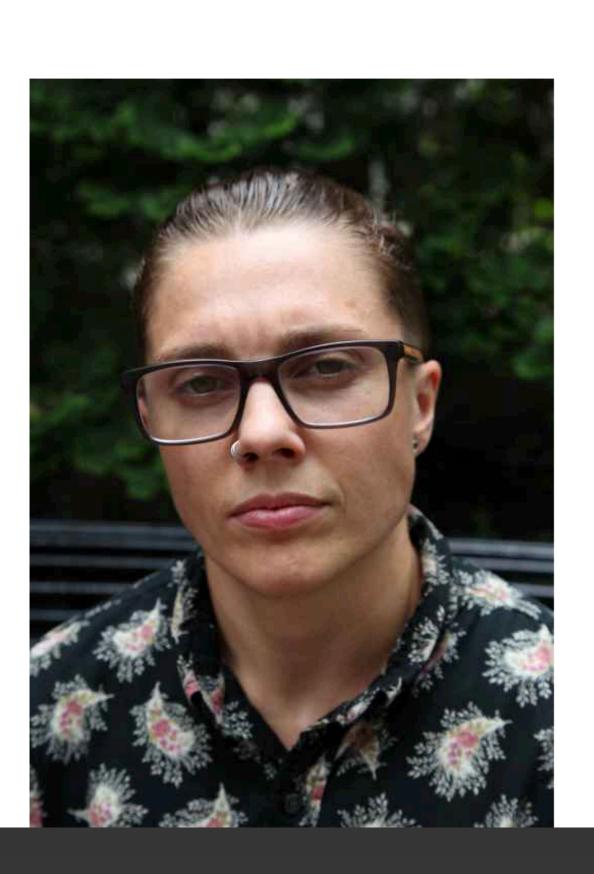
#### **TWITTER HANDLE**

@onekade

#### **E-MAIL ADDRESS**

Contact person by email

Kade Crockford is the Director of the Technology for Liberty Program at the ACLU of Massachusetts. Kade works to protect and







# Why Face Surveillance Must Be Banned

**KADE CROCKFORD** 

Governments across the world are increasingly adopting powerful, often flawed technology, enabling police to track you by your face. Kade Crockford, Director of the Technology for Liberty Program at the ACLU, explains why we can't let that happen if we want to protect our free and

# Outcomes & Examples

## Clearview AI CEO says 'over 2,400 police agencies' are using its facial recognition software

"It's an honor to be at the center of the debate."

By Elizabeth Lopatto | @mslopatto | Aug 26, 2020, 4:40pm EDT







SHARE



### **VERGE DEALS**



Samsung's Galaxy Note 20 is still \$200 off at

## Wrongfully Accused by an Algorithm

In what may be the first known case of its kind, a faulty facial recognition match led to a Michigan man's arrest for a crime he did not commit.



https://www.nytimes.com/2020/06/24/technology/facial-recognition-arrest.html

# Boston bans facial recognition due to concern about racial bias

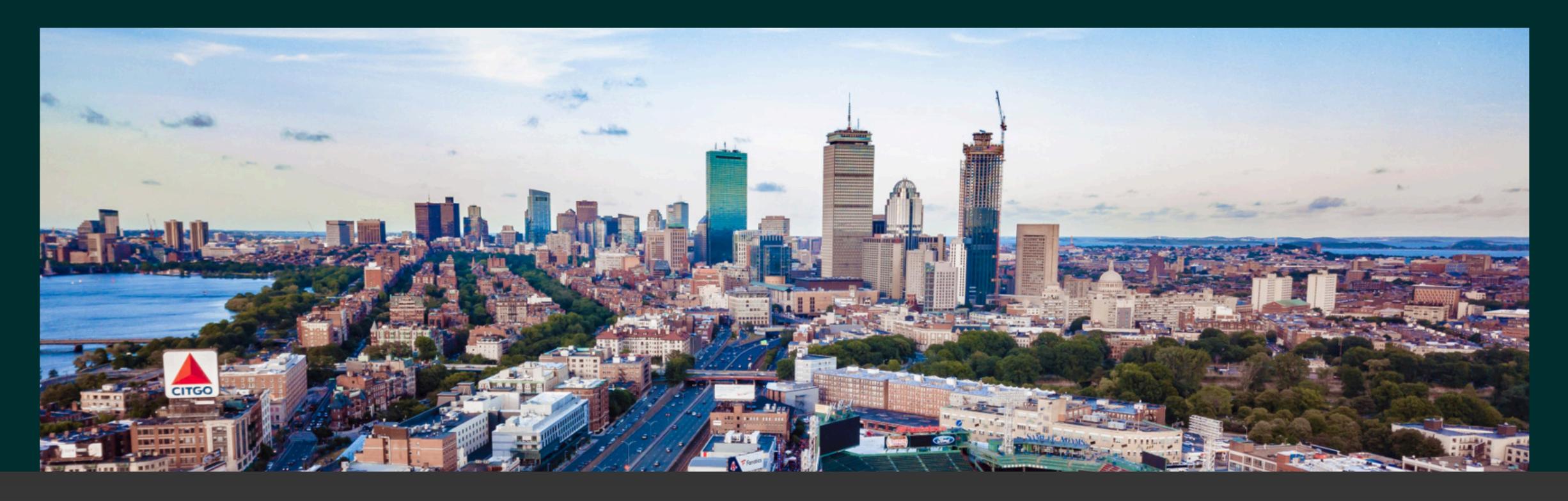
**Khari Johnson** 

@kharijohnson

June 24, 2020 1:21 PM

ΑI





## IBM CEO's Letter to Congress on Racial Justice Reform



June 8, 2020

Categorized: Diversity and Inclusion | Responsible Stewardship

**Share this post:** 







IBM CEO Arvind Krishna today sent the following letter to Congress outlining detailed policy proposals to advance racial equality in our nation. He also shared, in the context of addressing responsible use of technology by law enforcement, that IBM has sunset its general purpose facial recognition and analysis software products.

###

June 8, 2020

The Honorable Karen Bass United States House of Representatives Washington, DC 20515

#### **Recent Posts**

- Digital Trade Principles for the Post-COVID Age
- A Precision Regulation Approach to Controlling Facial Recognition Technology Exports
- How to make Europe's digital transformation responsible and accountable
- IBM Policy Lab Live: An Economic Recovery Plan For Europe
- IBM Policy Lab Live: Responsibility in Tech's Response to the COVID-19 Pandemic

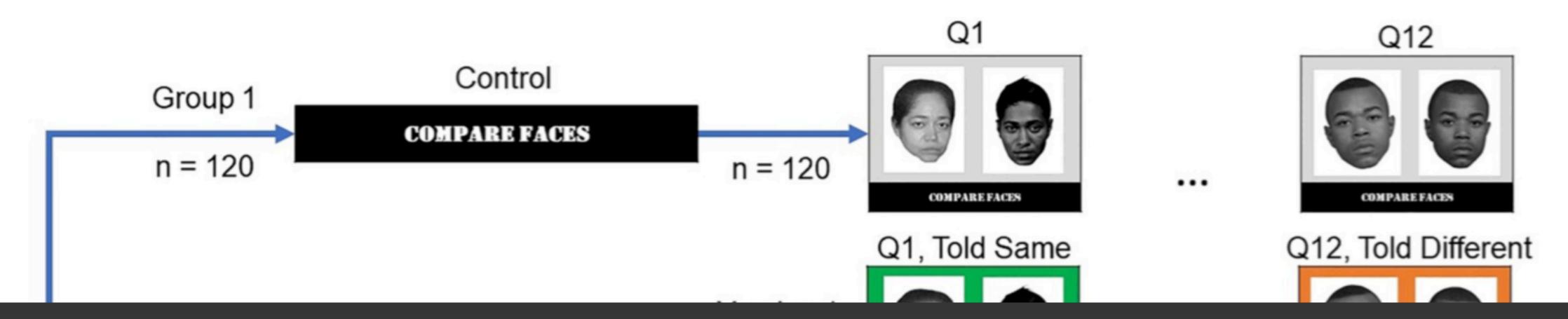
Search	this	blog
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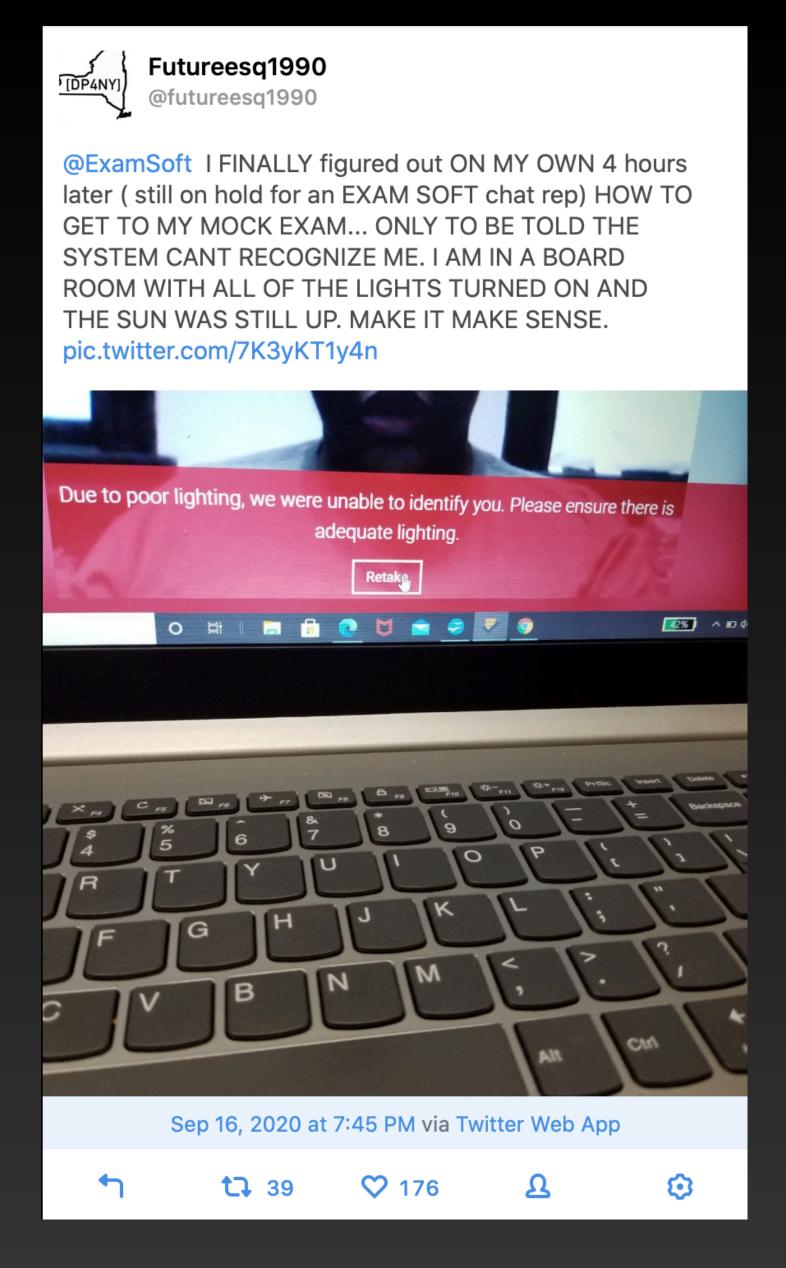
Search

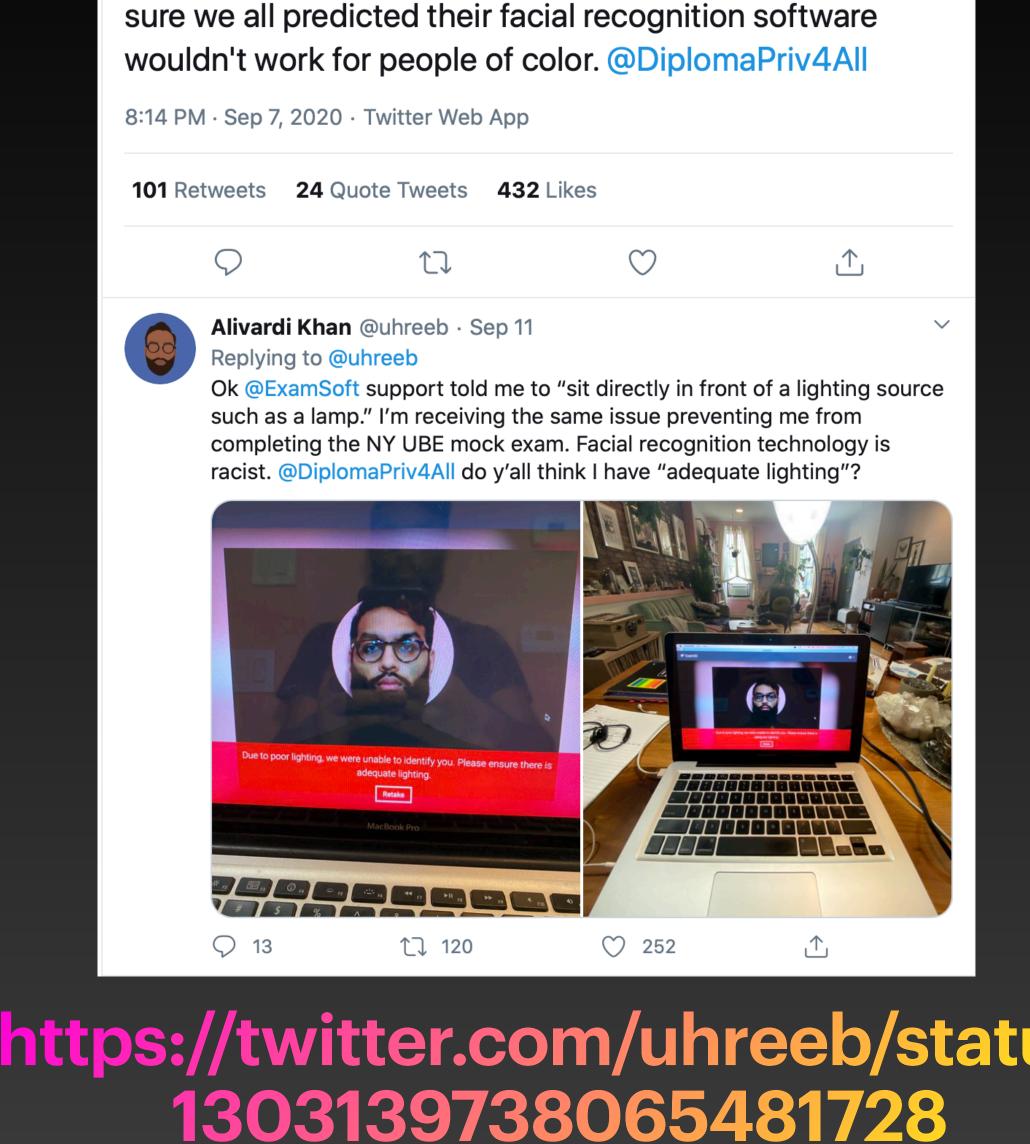
Home » Privacy Matters

# BIAS ALL THE WAY DOWN: RESEARCH SHOWS DOMINO EFFECT WHEN HUMANS USE FACE RECOGNITION ALGORITHMS

09/22/2020 - Algorithms, Artificial Intelligence/Machine Learning, Biometrics







The @ExamSoft software can't "recognize" me due to

"poor lighting" even though I'm sitting in a well lit room.

Starting to think it has nothing to do with lighting. Pretty

Alivardi Khan

@uhreeb

https://twitter.com/futureesq1990/ status/1306393725099278336

https://twitter.com/uhreeb/status/



A faculty member has been asking how to stop Zoom from removing his head when he uses a virtual background. We suggested the usual plain background, good lighting etc, but it didn't work. I was in a meeting with him today when I realized why it was happening.

Sep 18, 2020 at 7:18 PM via Twitter Web App















#### Colin Madland @colinmadland

Turns out @zoom\_us has a crappy face-detection algorithm that erases black faces...and determines that a nice pale globe in the background must be a better face than what should be obvious.

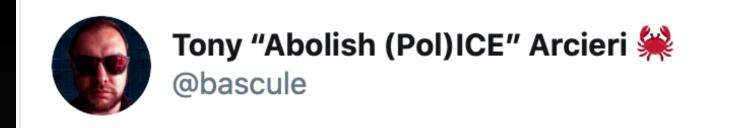






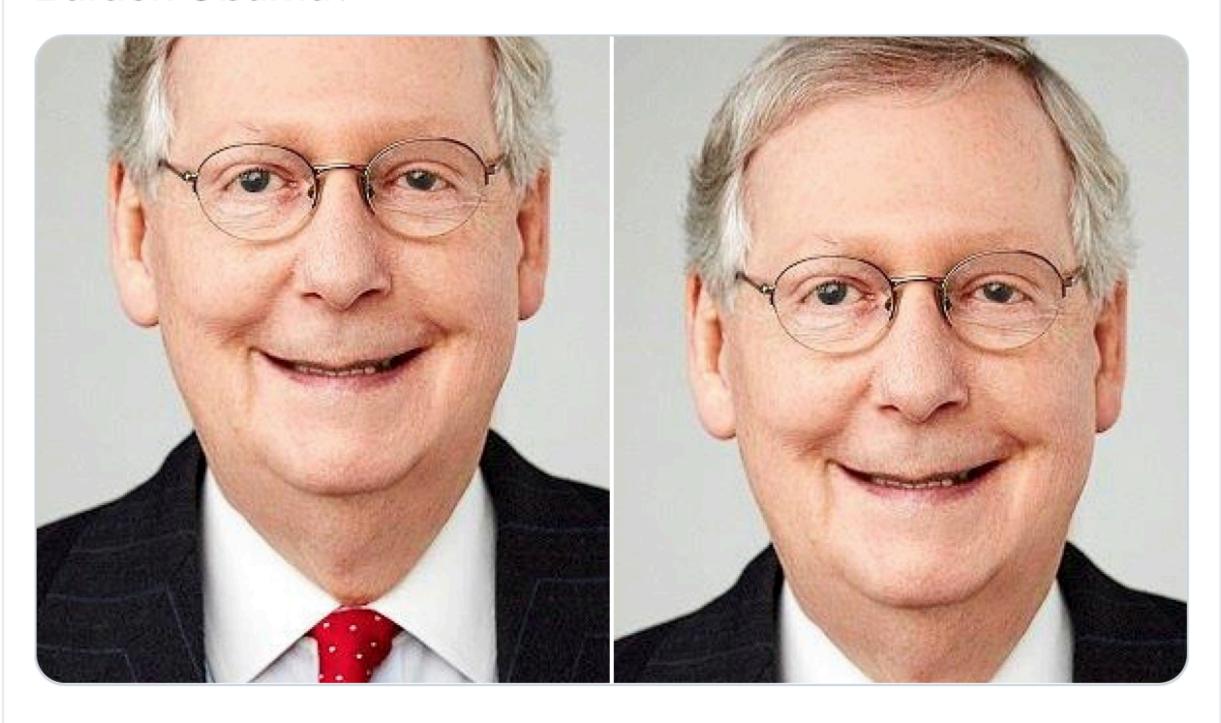


https://twitter.com/colinmadland/status/1307111816250748933



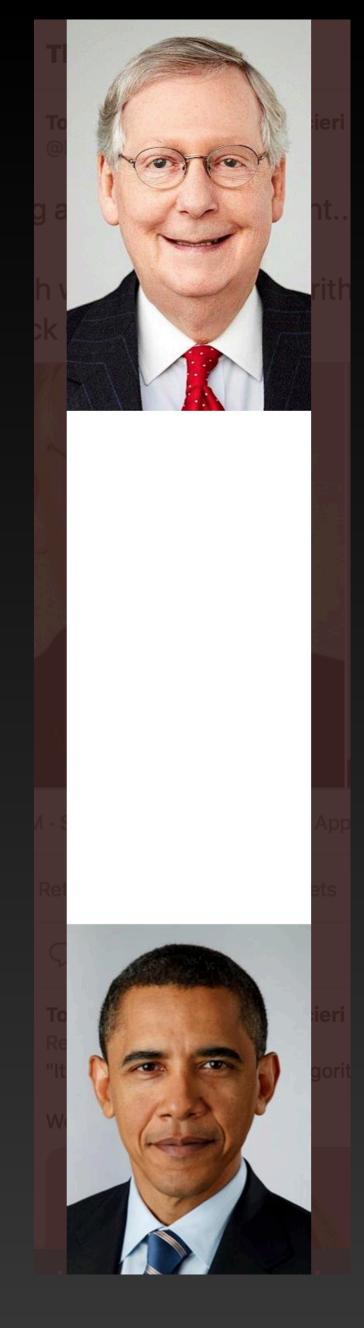
Trying a horrible experiment...

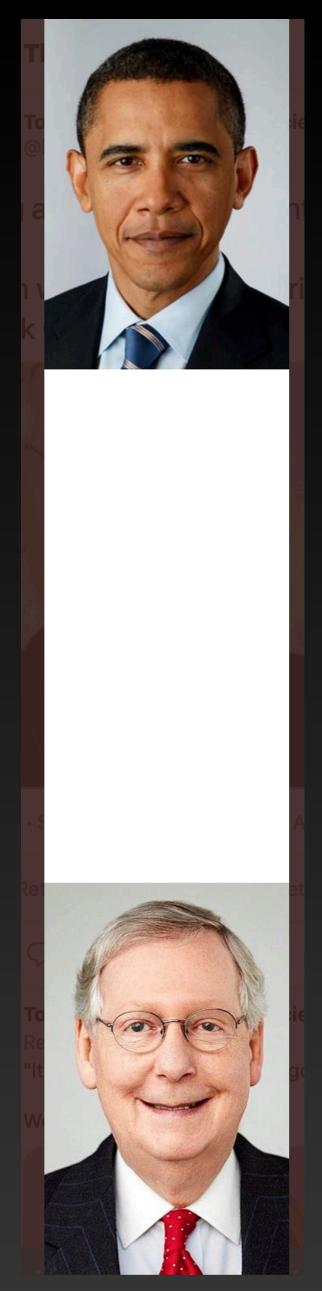
Which will the Twitter algorithm pick: Mitch McConnell or Barack Obama?

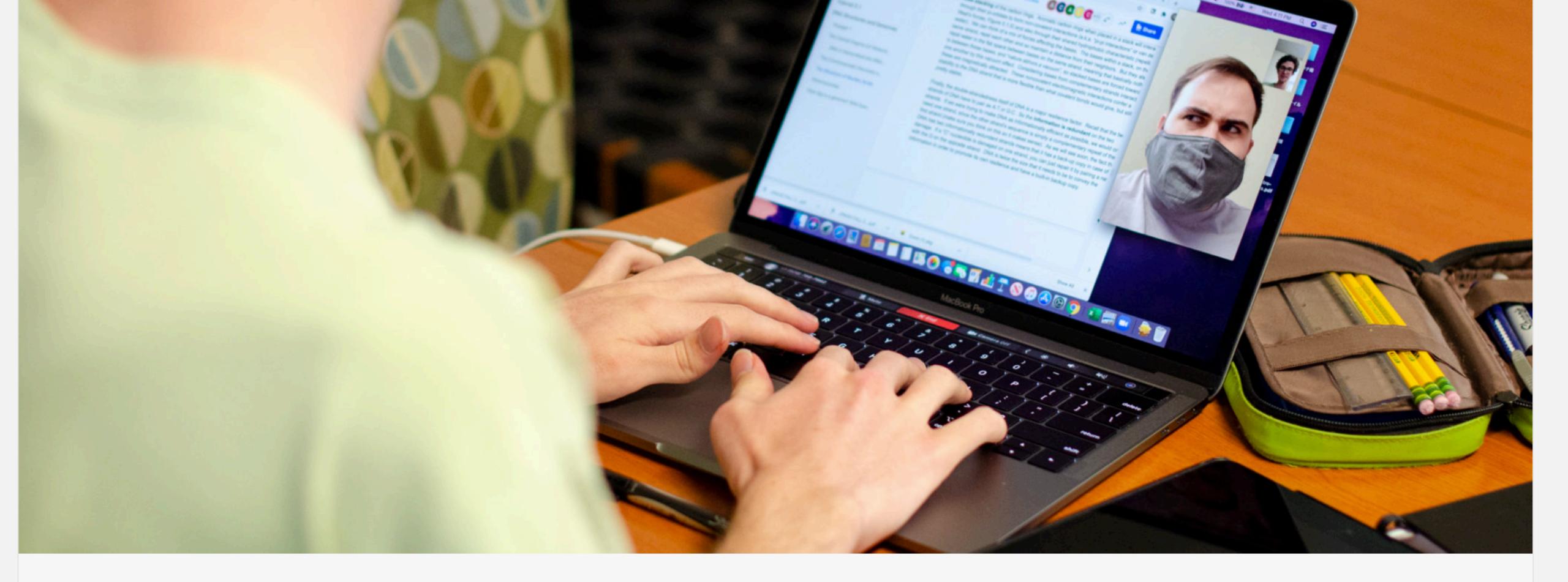


5:05 PM · Sep 19, 2020 · Twitter Web App

64.6K Retweets 16.3K Quote Tweets 198.5K Likes







CAMPUS NEWS

COVID-19

NEWS

## ZSR pens letter against proctoring services

By Aine Pierre 4 weeks ago

ZSR Librarians Assembly urges university not to use facial recognition proctoring (Photo Credit: Katie Fox/Old Gold & Black)





## 82% White:: 5% Black:: 3% Latinx

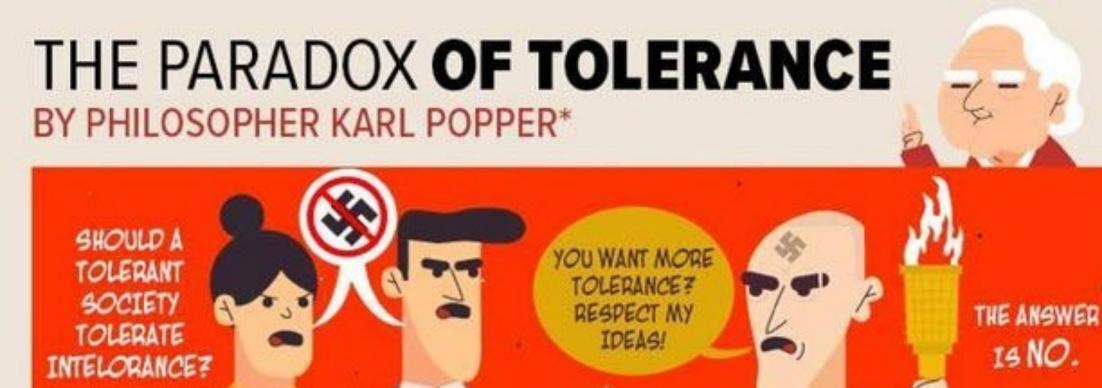
US demographics - 77% white, 13.4% Black, 18% Latinx

## THE OPEN SOCIETY AND ITS ENEMIES

Vol. I The Age of Plato

## K. R. POPPER

Reader in Logic and Scientific Method in the University of London



IT'S A PARADOX, BUT UNLIMITED TOLERANCE CAN LEAD TO THE EXTINCTION OF TOLERANCE.

15 NO.









## Jason Griffey

Director of
Strategic Initiatives
NISO
griffey@niso.org

griffey@gmail.com @griffey http://jasongriffey.net



## Suggested Reading

Situating Methods in the Magic of Big Data and Artificial Intelligence by M.C. Elish and danah boyd

Algorithms of Oppression: How Search Engines Reinforce Racism by Safiya Noble

ARTIFICIAL UNINTELLIGENCE: How Computers Misunderstand the World by Meredith Broussard

Race After Technology: Abolitionist Tools for the New Jim Code by Ruha Benjamin

Automating Inequality: How High-Tech Tools Profile, Police, and Punish the Poor by Virginia Eubanks

Weapons of Math Destruction by Cathy O'Neil

The Intersectional Internet: Race, Sex, Class, and Culture Online by Safiya Noble, Brendesha M. Tynes

Technically Wrong: Sexist Apps, Biased Algorithms, and Other Threats of Toxic Tech by Sara Wachter-Boettcher

Data Feminism by Catherine D'Ignazio and Lauren F. Klein

So You Want to Talk About Race by Ijeoma Oluo

Design Justice: Community-Led Practices to Build the Worlds We Need by Sasha Costanza-Chock